Project design phase-II

Customer Journey

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **User Type** | **Functional Requirement**  **(Epic)** | **User Story Number** | **User Storey Or Task** | **Acceptance Criteria** | **Priority** | **Release** |
| Customer | Registration | USN-1 | As a user I can register for the product through mail. | I can access my account | High | Spirit-1 |
|  |  | USN-2 | As a user I can say demerits of product |  | Medium | Spirit-1 |
|  |  | USN-3 | As a user I can access procedure to use product |  | High | Spirit-1 |
|  |  | USN-4 | As a user I can register via face book and whatsapp | I can register & access the  dashboard with Face book  Login | Low | Spirit-2 |
|  |  | USN-5 | As a user i can get my own password to access dashboard | I can receive confirmation  email & click confirm | High | Spirit-1 |
| Customer (Web  User) |  |  |  |  |  |  |
| Customer Care  Executive |  |  |  |  |  |  |
| Administrator |  |  |  |  |  |  |